

SKITS®

SKITS RETURNS

We want our customers to be fully satisfied with every product purchased from SKITS. Returns are handled with the ultimate objective of customer satisfaction.

SKITS products purchased via the website, www.skitsproducts.com, or otherwise directly from SKITS, may be returned within thirty (30) days of the purchase date for a credit in the full amount of the purchase price. Original shipping charges, plus applicable tax on shipping, incurred at the time of purchase are non-refundable. Final sale merchandise –including merchandise discounted by 50% or more before promo codes are calculated– cannot be returned. Credit for gift returns will be issued to the original payment method. Please note that products purchased from authorized retailers must be returned directly to those merchants.

To be eligible for return, product must be unused, in original boxes (whenever possible), and with all original paperwork. Merchandise that has been worn, used, altered or damaged will not be accepted. SKITS reserves the right to refuse return of any merchandise in its sole discretion.

How to return a SKITS product:

1. Contact SKITS customer service via email, at customerservice@skitsproducts.com, or call (949) 474-7637 for Return Authorization.
2. Pack the unused product(s) securely in the original product packaging, if possible, and include all paperwork.
3. Enclose the Return Form (provided with the Return Authorization, through customer service), listing the purchase(s) being returned and why.
4. Before sending the return shipment, to ensure receipt by SKITS, please remove all extra labels from the outside of the package.
5. Choose a shipment method or carrier that provides tracking information. Please note that all return shipping charges are the customer's responsibility.
6. Retain the tracking information to monitor status and ensure delivery.